



SPA RESIDENCE “AUKŠTOJI LIŠKIAVA” RESERVATION / CANCELLATION POLICY

Reservation Rules:

Reservation Guarantee

- The reservation is guaranteed upon receipt of a prepayment of no less than 50% of the total amount, paid by card or bank transfer within 2 business days from the booking date;
- If the reservation is made less than 2 days prior to arrival, the advance payment must be made on the same day or a credit card number must be provided;
- Payment for the reservation is made by clicking the link provided in the confirmation email – you will be automatically redirected to the payment system;
- Any unused prepayment will be refunded to the payer's account upon request;
- Unsecured (non-guaranteed) reservations will be cancelled.

Reservation Changes / Cancellation

- You may cancel or reschedule your reservation without a cancellation fee no later than 48 hours before the arrival date (during the high season – no later than 72 hours before arrival);
- If the guest does not arrive, fails to cancel the reservation, or cancels less than 48 hours before arrival (during the high season – less than 72 hours), a cancellation fee of 100% of one night's stay or program cost will apply. This amount will be deducted from your paid advance.